

Return Goods Authorisation Form

Rev.7 07/2019

RGA number:

Please complete the below form to receive a RGA number from Xylem Analytics UK Ltd.

Model Number:

Serial Number:

Customer Reference :

Customer Company Name:

Contact Name:

Returned for:

Annual service

Repair/Evaluation

Calibration

Disposal/Recycling

Please provide all fault details/Test results below:

.....
.....
.....

Return Address:

.....
.....
.....

Invoice Address:

.....
.....
.....

Contact Number: Email:

Form Completed by: Signed:

Date:

List of returned items/accessories (case etc.) :

.....
.....

Any and all damage or loss during shipment is at the owners own risk

All instruments returned are subject to a minimum inspection fee regardless of work carried out (unless found to be warranty). This inspection fee will depend on the time and effort used in fault analysis. Instruments returned without adequate fault details may be subject to additional labor costs. By returning the instrument you are agreeing to XAUK terms and conditions.

Please complete and return this form to ServiceUK@xyleminc.com.

Please quote RGA number in all correspondence and include a copy of this form with the shipment